



NORTH FLORIDA REGIONAL HEALTHCARE

COMMUNITY REPORT



 NORTH FLORIDA
REGIONAL MEDICAL CENTER

NORTH FLORIDA REGIONAL HEALTHCARE

NOTE FROM THE CEO



As we look forward to everything that 2018 has in store, I can't help but look back at the incredible year we had in 2017. Our mission centers around the care and improvement of human life, and it is my honor to be part of such a compassionate team that delivers this day in and day out to our patients, their families, physicians, volunteers and even our co-workers.

2017 was a historical year for North Florida Regional in so many ways. Among our ever-growing list of achievements, is the expansion of our Emergency services. We opened two new full-service, 24/7 Freestanding Emergency Rooms, one in the West End area, and one in Millhopper area. With the shortest wait times in the area, both new facilities are equipped with a full range of capabilities - from adult to pediatric care.

This year also marked a few milestones in the development of our cardiovascular program, in which we implemented advanced complex valve, aortic, and thoracic surgical procedures, including the minimally-invasive Transcatheter Aortic Valve Replacement (TAVR). This allowed us to close out the year by completing over 500 open heart surgeries. Additionally, in an effort to give back to the community, we were able to raise over \$34,000 for the American Heart Association.

In 2017 we received numerous accolades, these include the achievement of a National Comprehensive Stroke Certification for our advanced Stroke Program, the receiving of Top 100 Hospital status from Truven Health Analytics, and the re-accreditation from Joint Commission, College of American Pathologists (CAP), Commission on Cancer and the American College of Surgeons for Bariatrics.

In an effort to monitor and improve the care we provide, we advanced our healthcare technology more than ever before. This year, we added a 4th DaVinci Xi robotic system in our Operating Room, a 128-Slice CT Scanner, and an Interventional Neuro Bi-plane procedural suite.

Among other achievements in the past year were the delivery of more babies for our community (over 3,200) than any other hospital, the addition of our Interventional Pulmonary services, the launching of our ED, Psychology, and General Surgery Residency Programs for Graduate Medical Education, record attendance at our 28th Annual Pond Lighting event, and the tough endurance of a major hurricane, Irma.

Paired with dedication and compassion, we are committed to the delivery of the highest quality of healthcare for the Gainesville and surrounding communities. It is with this, that the team at North Florida Regional Medical Center would like to wish you great health and prosperity in 2018.

Sincerely,

A handwritten signature in black ink that reads "Brian Cook".

Brian T. Cook

President and Chief Executive Officer

HOSPITAL SUMMARY

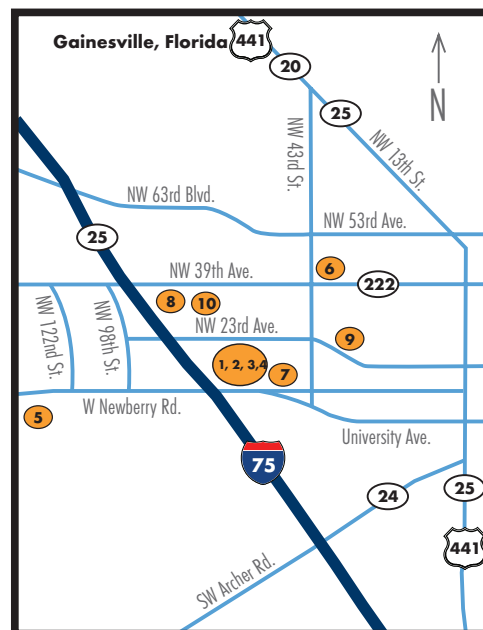
North Florida Regional Medical Center (NFRMC) is a full-service medical and surgical acute care center serving the North Central Florida area. In 2017, the Gainesville-based community hospital, and its services, grew substantially. This includes the addition of two new full-service, 24/7 Freestanding Emergency Rooms, the achievement of a leading Stroke program in the Hospital Corporation of America (HCA) as measured by a DNV-GL certification, and the introduction of advanced cardiovascular technology, including the Transcatheter Aortic Valve Replacement (TAVR). Additionally, NFRMC's Women's Services held its status as the hospital that delivers more babies for our community (over 3,200). North Florida Regional remains a leader in delivering quality, award-winning healthcare to the Gainesville community and its surrounding areas.

NFRMC is a part of North Florida Regional Healthcare, a healthcare system that also includes a number of other outstanding medical programs dedicated to quality healing. Those programs include the Florida Heart and Lung Institute, Neurosurgical Specialists of North Florida, Pulmonary and Sleep Medicine, the Heart & Vascular Center, the Cancer Center, the Women's Center, the Robotics Center, Invision Imaging, the Center for Obesity Surgery & Treatment, the Neuroscience Center, the Endoscopy Center, the Sleep Disorders Center, Wound Therapy and Hyperbarics, Company Care and the Behavioral Health Center, as well as primary medical care that includes Gainesville Family Physicians, Gainesville Internal Medicine Physicians and the Senior Healthcare Centers.

North Florida Regional Medical Center is a member of Hospital Corporation of America (HCA). At its founding in 1968, Nashville-based HCA was one of the nation's first hospital companies. Today, HCA is the nation's leading provider of healthcare services, and is a company comprised of locally-managed facilities that includes 177 hospitals and 119 freestanding surgery centers in 20 states and England, and employing approximately 240,000 people. Approximately four to five percent of all inpatient care delivered in the country today is provided by HCA facilities.



LOCATIONS



- 1 North Florida Regional Medical Center (Main entrance and ER)
 - 2 The Cancer Center (NFRMC Campus)
 - 3 Gainesville Internal Medicine Physicians (NFRMC Campus)
 - 4 Gainesville Family Physicians (NFRMC Campus)
 - 5 Gainesville Family Physicians (Tioga Town Center)
 - 6 Gainesville Family Physicians (Millhopper)
 - 7 Express ER
 - 8 Senior Healthcare Center - Springhill
 - 9 Senior Healthcare Center - Crown Pointe
 - 10 Senior Healthcare Center - The Village
- Senior Healthcare Center - Melrose (not shown on map)



TERANCE MILLAN



While October 1st, 2017 began as an average day at work for Dr. Terry Millan - Hospitalist at North Florida Regional Medical Center (NFRMC) since 1997 - mid-day greeted him with a severe pain in his forearms. Though he did not think much of it, he had felt the discomfort before; while walking to lunch with his son a few weeks back, and while making his way across campus a few days prior, but this particular sensation was both lengthier, and more powerful. Knowing exactly what he needed to do, he notified his wife, and checked himself into the Emergency Department at NFRMC.

Dr. Evan Stern, Emergency Medicine specialist, immediately came to Millan's assistance and recommended an electrocardiogram (EKG), which then revealed severe ischemia - a restriction in blood supply to vital parts of the body, especially the heart muscles. Millan was admitted into the Cardiovascular Intensive Care Unit (CVICU) that night.

October 2nd was bittersweet for Millan. While he had to have a cardiac catheterization to diagnose the extent of his condition on that day, he received the marvelous news of the birth of his grandson prior to the operation - which he claims to have given him peace when entering the operating room. Performed by a med school colleague and good friend of Millan - Interventional Cardiologist Dr. Richard Kerensky - the cardiac catheterization revealed a 3-vessel coronary artery disease, in which the arteries to the heart had severe blockages.

Because of the extent of the disease, open-heart surgery was recommended.

As October 4th approached, Millan was a bit nerve-racked but was confident in the hands of Dr. Charles Klodell, cardiothoracic surgeon at Florida Heart & Lung Institute who specializes in heart and lung surgical procedures. Dr. Klodell performed a five-vessel Coronary Artery Bypass Grafting (CABG), in which a healthy artery or vein from the body is connected (or grafted) to the blocked coronary artery. The new artery/vein then bypasses the blocked portion of the coronary artery, which creates a new path for oxygen-rich blood to flow to the heart. In this case, Millan required five arteries to be bypassed.

Needless to say, the surgery was incredibly successful. Millan's colleagues were frequent visitors during his six-week recovery, as were the NFRMC chaplains, whom encouraged and supported him every day. Even more notably, Millan's son and family traveled down from Virginia to see him during this period, given that his incident had caused him to miss the birth of his grandson, Teddy.

"The physicians and staff were all incredibly welcoming and supportive," smiles Millan. "North Florida Regional was a very warm environment during this rough period."

Millan is back to work full time and has no limitations in his activities. He rides his bike for an hour each day, and is back in the gym with no complications.

"While my wife calls it the 'near-miss,' I call October 4th my new birthday," says Millan.

"Thanks to Dr. Klodell and the other incredible physicians that came to my attention, I have a new lease on life."



NICOLE McCLEOD

Nicole McCleod Johnson - a young mother with three highly energetic children - had a history of cancer within her family, but had never really thought much about how genetic history might affect her. That all changed one evening, when an unusually vivid dream awoke her in the middle of the night.

"In my dream I had breast cancer, which caused me to wake up," relates Nicole. "I went into the bathroom and found a lump in my breast. At the time I didn't know what the lump was, so I really didn't worry too much about it and I just went back to bed."

Several weeks later, when one of Nicole's family members learned of the lump, they insisted that she go to the doctor and get it checked out. Later that week she visited her physician, who examined the lump and sent her to get a mammogram. The initial imaging did not reveal anything alarming, but as part of the protocol Nicole visited Eric Castaldo, MD, a general surgery specialist in Gainesville, FL.

Dr. Castaldo recommended that Nicole either have surgery to remove the lump from her breast or at least perform a biopsy on the tissue. Unfortunately, Nicole's fear of surgery held her back from scheduling an appointment for either procedure. When her aunt - who was fighting leukemia at the time - learned about Nicole's indecision, she attempted to persuade Nicole to get the lump removed, but Nicole remained unconvinced.

"A couple of months later, when the pain had become so great that I couldn't even put my clothing on, I decided to call Dr. Castaldo's office again," Nicole recalls. Dr. Castaldo, performed an examination and found that the lump had dramatically progressed. He asserted that Nicole have a biopsy done as soon as possible. A few days later, Nicole received a message insisting that she immediately call Dr. Castaldo on his cellphone, as he had received the pathology reports.

"When I called Dr. Castaldo, he told me I had a very aggressive form of breast cancer, and that he needed me to come in for surgery as soon as possible so they could remove my breasts," lamented Nicole.

"I thought my life was over when he told me the news. I had a very rare triple-negative form of breast cancer," Nicole said. "It took me a couple of days to process it, but then I had to do something about it."

Upon further examination, Nicole found out that the cancer was not only in her breasts, but it had also spread to her lymph nodes. Eventually, she would have to undergo four surgeries in one week. "I work in healthcare at another hospital, but I chose to have my surgery and chemotherapy at North Florida Regional because the people at North Florida treat me like I am part of their family," Nicole emphasized.

No matter how hard it was to undergo cancer treatment, the amazing mother of three refused to give up. She may have lost her hair and her breasts, but thanks to her "can-do" attitude and the incredible care that she received from the staff at North Florida Regional Medical Center, she did not lose her life.

"I work in healthcare at another hospital, but I chose to have my surgery and chemotherapy at North Florida Regional because the people at North Florida treat me like I am part of their family."

- Nicole McCleod

COMMUNITY IMPACT SUMMARY

2017 Statistics

Total Patients Treated	207,277
Annual Hospital Admissions	28,217
Annual Emergency Visits	75,846
Total Medicaid Patients Treated	21,234
Medicaid Market Share	25.20%
Total Uninsured Patients Treated*	13,204
Uninsured Market Share	28.20%
<i>*Excludes Medicaid Patients Treated</i>	

Our Healthcare Family

Total Employees	2,238
Total Physicians	456
Total Volunteers	105

2017 Economic Impact

Total Salaries & Benefits	\$171,260,491
Cost of Charity & Uncompensated Care	\$23,731,779
Taxes Paid	
Federal Income Tax	\$23,029,991
State Income Tax	\$3,030,653
Indigent Care Tax	\$6,362,359
Sales Tax	\$3,568,712
Property Tax	\$4,062,577
Other Local Taxes	\$79,086
Total Taxes	\$40,133,378
Capital Investment*	\$28,573,210
Total Local Vendor Support	\$36,389,387
Minority & Women Owned Business Support	\$2,127,240
Total Economic Impact	\$307,128,895
<i>*5-year Annual Average</i>	



OUR MISSION: We're committed to enriching our community through extraordinary healthcare with unmatched dedication and compassion.

OUR VISION: To be recognized nationally as the leader in outstanding patient care, quality and service.

OUR CORE VALUES: Quality, Innovation, Trust, Empowerment

More information about our Mission, Vision and Values is on our website. www.NFRMC.com

GIVING BACK TO OUR COMMUNITY



Community Support

North Florida Regional is a proud supporter of community events. Here are some that we love being a part of:

Heart Walk

This past September at NFRMC, we had the opportunity to show our community that we're committed as an organization to reducing cardiovascular disease by participating at the 2017 Alachua County Heart Walk. Despite our progress, heart disease remains the #1 killer of Americans, and it is in events like the Alachua County Heart Walk that we enjoy sharing our efforts to help promote heart health. This year's commitment from our employees translated to the raising of over \$34,000 as an organization, and we look forward to supporting the American Heart Association in the future.

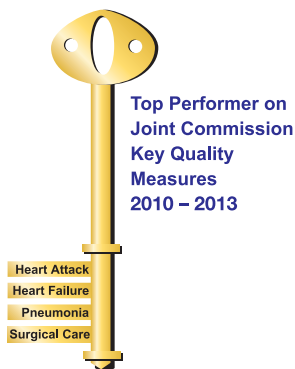
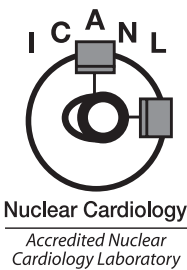
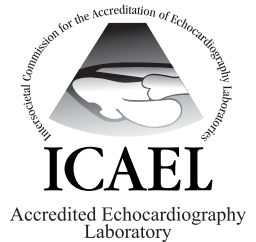
Making Strides Against Breast Cancer

The breast cancer mortality rate has declined by 38% since 1989, reducing the number of deaths from breast cancer by nearly 297,300 in the US. In efforts to keep improving these odds, North Florida Regional partnered with the American Cancer Society for its annual Making Strides Against Breast Cancer event. As a team, we were able to raise over \$9,400 to support breast cancer survivors, and help fund research to end the battle against breast cancer.

Sponsored Organizations

Alz Place
Alzheimer's Association
American Cancer Society
American heart Association
A Very Good Deed
Bonnie J. Addario Lung Cancer Foundation
Cardiovascular Horizon Foundation
Education Foundation of Alachua County
Elder Care of Alachua County
Gainesville Chamber Circle of Champions
Habitat for Humanity
Haven Hospice
HCA Hope Fund
March of Dimes
Meadowbrook Elementary
Taste of Gainesville
The Village Foundation
NAMI Walk (National Alliance on Mental Illness)
Santa Fe College Foundation

QUALITY CAN BE HABIT FORMING



The American Heart Association/American Stroke Association recognizes this hospital for achieving 80% or higher compliance with all Get With The Guidelines®-Stroke Achievement Measures and 75% or higher compliance with five or more Get With The Guidelines®-Stroke Quality Measures for one calendar year to improve quality of patient care and outcomes.



A QUALITY PROGRAM
of the AMERICAN COLLEGE
OF SURGEONS

Recognized by
AHCA as a
Comprehensive
Stroke Center

QUALITY & PATIENT SAFETY

Consult-A-Nurse®

Thanks to Consult-A-Nurse® – healthcare is truly at your fingertips. Free physician referrals, health information, and class registration are available 24 hours a day, 7 days a week by calling 1-800-611-6913. Registered nurses are available for consultation through this multi-lingual community service sponsored by North Florida Regional Healthcare.

MyHealthOne

Our MyHealthOne program provides complimentary access to your health information through an encrypted password-protected login and allows you to easily print your medication list, share your hospital information with your primary care provider and be better prepared for follow-up appointments. For more information or to enroll, visit www.NFRMC.com/myhealthone.

Bring in your Medication List

NFRMC requests patients to bring a current medication list and/or the bottles of all of the medications they take at home with them to the hospital so staff can record a complete and accurate list. The medication list should include: prescriptions, inhalers, patches, insulins, medication pumps and over-the-counter (OTC) medications, herbal products and supplements. Any bottles of medications brought in will be given back to you to be sent home. The hospital will supply your medications during your stay at NFRMC.

Generating an accurate medication list will help:

- Staff knows about all of the medications you are taking.
- Make sure you continue to be given receive the correct medication while in the hospital.
- Find any problems that you may be having with your current medications. Ensure medications and medication doses are correct.
- Make sure you have enough of the medications you need when you leave the hospital.
- Provide you with an updated medication list when you are discharged.

It is recommended that you maintain and keep an up-to-date medication list on you at all times (ex. Keep it in your wallet). This will help enable you to provide an accurate list for any medication-related decisions that may occur with your healthcare providers – not only in the hospital but also at follow-up doctor appointments, clinic visits, urgent care centers, etc.

Fall Prevention Tips

In the hospital, you may have more risk of falling because:

- You are in an unfamiliar environment
- You may be taking medication that might cause you to be dizzy or confused
- You may get weak and unsteady from being sick or from your tests and treatments

While you are in the hospital, do these things to help keep you safe:

- Keep the nurse call button nearby at all times
- Call the nursing staff to assist you if you feel dizzy or weak
- If you have medical equipment connected to you such as IV's, drains or tubes, be sure to call for help every time you need to get up, especially if you need to use the toilet. This is important to prevent tugging on the equipment or tripping over it
- Keep your bed in the lowest position while you are resting or sleeping
- Keep your phone and personal items nearby so you do not have to reach for them

Home Care:

- Change positions slowly
- Sit up on the side of your bed for a few minutes before standing. This prevents dizziness
- Keep a urinal or bedside commode by your bed at night
- Keep a light by your bed you can turn on before getting up. Turn lights on as you go, so you can see clearly
- If you wear glasses, put them on before getting up out of a chair or bed. Wear them while you are walking.
- Seeing clearly helps your balance and helps you notice things blocking your path.
- Walk slowly.
- Wear sturdy shoes with low heels and non-slip soles.
- Stay close to sturdy furniture that you can hold onto if needed.
- If you have a cane or walker, be sure to use it whenever you are walking.
- Keep floors and stairways clear of clutter.
- Get rid of rugs that slide or bunch up.
- Use reflective tape on the edges of steps and to mark the top and bottom of staircases.
- Put up grab bars by your tub, shower, and toilet.
- Get a higher toilet seat.
- Use a shower seat with non-slip legs. Put a non-slip mat in your tub.
- Avoid using step stools.
- Keep things you usually use in an easy-to-reach place. Do this in the kitchen, bathroom, and bedroom.
- Keep a phone by your bed.
- Keep an emergency response button with you all the time.

HCA PHYSICIAN SERVICES

While North Florida Regional Healthcare has nearly 500 physicians on our medical staff, we have a fairly small group of physicians who are employed by the hospital. Those physicians make up our HCA Physician Services Group practices, which include the following:

- Gainesville Family Physicians – NFRMC Campus
- Gainesville Family Physicians – Tioga
- Gainesville Family Physicians – Millhopper
- Gainesville Internal Medicine Physicians
- North Florida Internal Medicine at Gainesville Family Physicians
- Florida Heart & Lung Institute
- Gainesville GYN Oncology
- Neurosurgical Specialists of North Florida
- Pulmonary & Sleep Medicine

Gainesville Family Physicians

For more than 30 years, Gainesville Family Physicians has been serving our community by delivering high-quality patient care in areas such as family medicine, lab work, ancillary services and more. The board-certified physicians and advanced practice providers at all four of our locations offer same day appointments and online scheduling for patients.

www.GainesvilleFamilyPhysicians.com

Gainesville Internal Medicine Physicians

Gainesville Internal Medicine Physicians was established in 1994. All of our physicians are certified by the American Board of Internal Medicine. Medical care focuses on prevention, diagnosis and treatment and chronic disease management. The physicians at Gainesville Internal Medicine Physicians offer online scheduling to patients.

www.GimpMD.com

Gainesville GYN Oncology

Gainesville GYN Oncology is dedicated to serving women with gynecologic malignancies including endometrial, ovarian, cervical, vaginal and vulvar cancers. We also care for women requiring complicated gynecologic surgeries.

Daylene Ripley, MD, is a board-certified gynecologic oncologist who has over 20 years of experience caring for women in North Florida.

Elaine Zapata, ARNP, and Emily Presnell, ARNP provide excellent compassionate care in the office and hospital setting. The confident and caring staff contribute to the compassionate care provided at Gainesville GYN Oncology.

Daylene Ripley, MD, is a leading Robotic surgeon performing surgeries with the state of the art DaVinci XI robot. Recent advancements include management of endometrial cancer utilizing sentinel lymph node mapping with DaVinci firefly technology. The practice works closely with Radiation oncology and Hematology oncology to provide comprehensive cancer care.

www.GainesvilleGynOncology.com

Neurosurgical Specialists of North Florida

Established in the Summer of 2016, Neurosurgical Specialists of North Florida is committed to providing specialized neurosurgical care for every patient. Neurosurgical Specialists of North Florida provides comprehensive neurosurgical care using cutting-edge technology and advanced techniques. The team, comprised of Neurosurgeons Dr. Gregory Sherr and Dr. Siva Sriharan, in addition to our Vascular and Interventional Neurologists, Dr. Asif Khan, and Dr. Nicholas Tarlov, take the time to address individual patient needs and concerns when preparing and recovering from brain, spine, vascular or nerve surgeries. Our goal is to provide quality care to our patients to increase the speed of recovery. Our team is committed to providing the compassionate, comprehensive and innovative treatment each patient deserves.

www.NorthFloridaNeurosurgery.com

Florida Heart & Lung Institute

At The Florida Heart & Lung Institute, we develop tailored care plans for each patient, and are dedicated to excellence. Our goal is to deliver the highest quality of expert cardiothoracic care with a focus on designing an individual plan of care for each patient. Our cardiothoracic surgeons, Dr. Charles T. Klodell, and Dr. Thomas Zeyl, offer a comprehensive range of services and specialize in heart and lung surgery. They specialize in heart and lung surgical procedures including minimally invasive aortic and mitral valve repair or replacement, MitraClip procedures, aortic aneurysm repair, treatment of hyperhidrosis, TAVR and open heart surgery. Our providers are proud to serve the North Florida community.

www.FLHeartAndLung.com

Pulmonary & Sleep Medicine

New to our healthcare family, North Florida Pulmonary & Sleep Medicine is committed to the treatment of complex conditions related to the respiratory system. Their friendly and dedicated team understands the importance of each and every breath we may take. Leading the practice is Dr. Abid Khokar, who is a board certified Interventional Pulmonologist specializing in the diagnoses and treatment of lung cancer. He also manages asthma, chronic cough, COPD, emphysema, malignant pleural effusions, and pneumonia. To learn more please visit www.nfpulmonary.com.

GRADUATE MEDICAL EDUCATION

At North Florida Regional, we believe that the future of medicine begins in our own communities. Our goal is to produce outstanding physicians who will meet the growing healthcare needs of our local residents. The purpose of the HCA GME program is to develop community-based programs with curriculums that provide residents with a broad and complete education in their chosen medical field.

Graduate medical students and residents have the option to pursue entry into 5 programs. Each curriculum is tailored to the individual resident's specific areas of interest, strengths and academic needs. The goal of each program is to train competent and compassionate physicians who are prepared to provide quality and continuous care to our patients.

Emergency Medicine

Established in 2017, the Emergency Medicine program focuses on high-quality and innovative emergency care. NFRMC's ED and two brand new free-standing EDs continue to offer high-quality educational experiences for Emergency Medicine residents. The launch of ultrasound curriculum and a simulation program this year promise to yield benefits to NFRMC residents for years to come.

Family Medicine

Established in 2014, the Family Medicine residency program graduated their first physician in 2017 and accepted a new class of 8 residents. They continue to serve the community through their work in the hospital and in the clinic.

Internal Medicine

Established in 2015, the Internal Medicine residency program has residents involved in dozens of quality improvement projects in the hospital and within their clinic to improve the healthcare of our community.

Psychiatry

Established in 2017, the Psychiatry program has welcomed 9 residents and 3 new faculty members to North Florida Regional Medical Center. We have been able to expand mental health services to the community and will continue to do so in the coming year.



SERVICES



Emergency Services

North Florida Regional's main Emergency Department includes the main emergency room, Care Path Area, and Dedicated Pediatric ER. The Care Path area is available for less severe emergencies, which allows for seeing patients as quickly as possible without compromising their care. In 2017, North Florida Regional opened two freestanding, full-service, 24/7 Emergency Rooms that offer a full range of capabilities – from adult to pediatric care. These include the Freestanding Emergency Room – West End, and the Freestanding Emergency Room – Millhopper. Additionally, the Express ER location offers services to patients who need more than traditional after-hours primary care, but don't feel the need for a fully-equipped ER. In 2017, North Florida Regional's entire Emergency service line saw 72,050 patients.

North Florida Regional is home to Gainesville's first accredited Chest Pain Center with PCI. As an accredited Chest Pain Center, we have the ability to diagnose and treat patients with chest pain faster than other ERs; our ER is the first place someone suffering from a heart attack would receive care. We are also a nationally-recognized Comprehensive Stroke Center from which we have developed a comprehensive system for rapid diagnosis and treatment of stroke patients admitted to any of our emergency department locations.

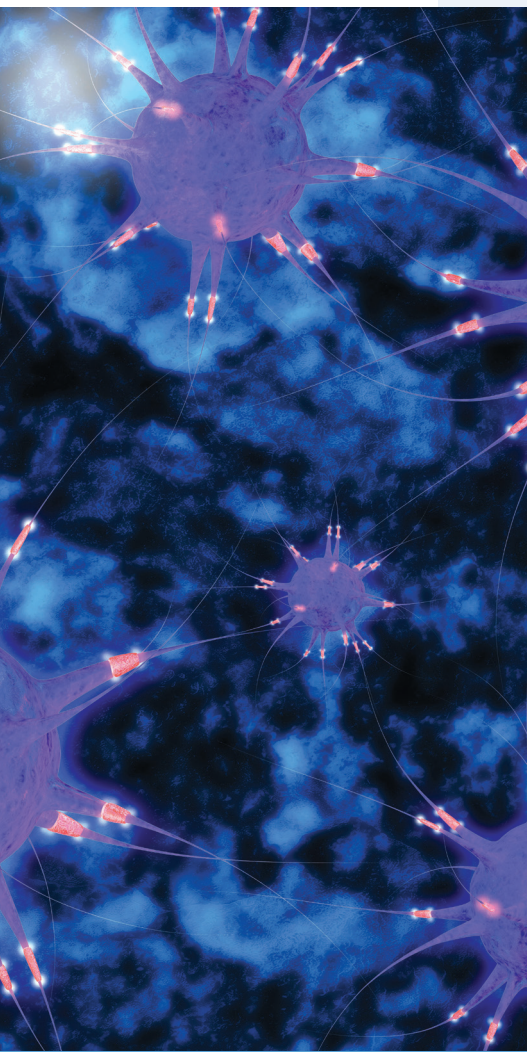
www.NFRMC.com/ER



The Heart & Vascular Center

North Florida Regional Medical Center is home to Gainesville's only Accredited Chest Pain Center and a growing cardiovascular program that delivers comprehensive care to thousands of patients throughout North Central Florida. Physicians, nurses, and clinical staff are dedicated to providing excellent clinical outcomes in a caring, compassionate manner in state-of-the-art facilities. We expanded and centralized our heart and vascular care in order to care for our patients more effectively. In 2017, our physicians performed the first implant of the leadless pacemaker, and expanded the cardiothoracic surgical program to include Transcatheter Aortic Valve Replacements (TAVR), Mitral Clip, complex aortic surgery and minimally invasive mitral and aortic valve surgery with plans to continue to expand our offerings to include a Ventricular Assist Device program and more. North Florida Regional Medical Center also became the Hospital Corporation of America (HCA) flagship hospital for the Impella Device (the world's smallest heart pump). Leaders of North Florida Regional believe quality care is best delivered when physicians, nurses and other providers trained in cardiovascular care work side by side in an area devoted to patients with these unique needs. The Heart & Vascular Suite is nearby on the second floor of the South Tower where care is provided exclusively for patients with heart and vascular conditions. Non-Invasive Diagnostic Services and our catheterization laboratories are located on the first floor of the hospital's North Tower.

www.NFRMC.com/Heart



Neuroscience Center

NFRMC has been designated as a nationally-recognized Certified Comprehensive Stroke Center by DNV-GL Accreditation. This designation recognizes the expertise and dedication of the NFRMC Stroke Team, offering 24/7 response and providing individualized care within minutes of an acute stroke patient's arrival to the Emergency Department.

- NFRMC is proud to offer 24/7 access to neurologists, neurosurgeons, neurocritical care trained interventionalists, stroke-trained nurses, and therapists. Our team is committed to providing coordinated neurological and neurosurgical care from consultation to recovery
- The stroke team consistently maintains "door to needle times" well under the national standard of 60 minutes.
- NFRMC has advanced medical technology allows us to offer the most progressive and effective medical and surgical care to treat conditions of the brain, spine, and nervous system. The ability to perform and interpret CT scans, MRIs, and process lab tests quickly ensures safe, timely, comprehensive treatment.
- New investments in technology include a state-of-the-art 128 slice CT Scanner with CT angiography and perfusion imaging (diagnostic & cerebral and spine angiography) and a modern General Electric (GE) high-resolution Bi-plane Angiography Suite

The Neurosurgical team at North Florida Regional is also skilled in advanced intracranial and extracranial endovascular and neurosurgical procedures like carotid procedures, acute stroke thrombectomies, embolization of tumors, vascular malformations and fistula, vascular and post-procedure neurocritical care. Other advanced aneurysm/vascular lesion treatment options include intracranial endovascular embolization, stenting, and coiling, as well as open craniotomy procedures.

Additionally, the NFRMC team is adept in the care of the Central Nervous System, with procedures including tumor removal, spinal decompressive and reconstructive procedures, vascular malformations, trauma-based injuries, and neurosurgical critical care. Spine Surgery procedures offered include spinal fusion, disc replacement, pain pumps, spinal stimulators, trauma, and adult spinal scoliotic deformity surgery.

www.NFRMC.com/Neuroscience



Orthopedic Care

Approximately five thousand orthopedic procedures are performed annually at North Florida Regional Medical Center, and we thank our patients for trusting us with their care. Orthopedic surgeons at North Florida Regional Medical Center take advantage of cutting-edge technology to continuously raise the level of quality and improve functional outcomes for patients having surgery to relieve joint pain. North Florida Regional is the only hospital in the market to offer and use the latest in robot-assisted surgery with the MAKO Rio for partial knee replacement, total knee replacement and total hip replacement. We also offer our patients Exactech GPS Guided Personalized Surgery technology that provides surgeons with real-time visual guidance and alignment for patients during total knee replacement surgery. We are the only hospital in Gainesville to offer both of these groundbreaking technologies. Orthopedic surgeons use them to deliver a new level of precision that can restore patients' mobility and active lifestyle.

www.NFRMC.com/Orthopedics



The Women's Center

The Women's Center at North Florida Regional offers comprehensive health and wellness services specifically centered on women's needs. Established more than 20 years ago, The Women's Center includes maternity services with robust perinatal and postnatal education and support programs, maternal-fetal medicine specialty services for high-risk pregnancies, physician offices, a diagnostic center, and a fully-equipped surgical facility that includes the DaVinci XI Robot. A Level II Neonatal Intensive Care Unit and 20 postpartum rooms in the hospital's South Tower are also part of the program.

www.NFRMC.com/Women



The Cancer Center

North Florida Regional Healthcare is dedicated to the care of cancer patients at The Cancer Center, a 25,000 square-foot state-of-the-art facility. Dr. Christopher Balamucki, Dr. Cherylle Hayes, Dr. Allison Grow, Dr. Trey Perkins and Dr. Laurel Warwicke work together to care for patients. They use advanced technologies including VMAT Rapid Arc Therapy, Intensity-Modulated Radiation Therapy, Accuboot for accelerated partial breast irradiation for early-stage breast cancer, High Dose and Low Dose Rate Brachytherapy and stereotactic radiosurgery with the CyberKnife. Our cancer program is accredited by the American College of Radiology and is a SAVI Center of Excellence for Advanced Partial Breast Irradiation (APBI). It is also accredited by the American College of Surgeons Commission on Cancer as a comprehensive community cancer program.

www.CancerGainesville.com



The Robotics Center

At The Robotics Center of North Florida Regional Healthcare, expert physicians use advanced robotic technology to heal their patients in a better way. For patients, it means less pain, smaller incisions, less time in the hospital, and less time away from home and work. North Florida Regional is home to four daVinci robotic surgical systems two SI and two XI, which provide surgeons added precision, dexterity, and control. Gynecology, Gynecologic Oncology, Urology, General Surgery, Uro-Gynecology, heart surgery, and Weight Loss Surgery patients can get back to their lives faster without the usual recovery following major surgery. Another example of revolutionary robotic technology is the CyberKnife. Combining precision robotic guidance with the best available target motion tracking, the CyberKnife makes it possible to remove cancer without a single incision. Robotic-assisted devices include O-Arm Imaging Technology, LandmarX Element ENT Guidance System (IGS) MAKOpasty for both Partial and Total Knee Replacement and Total Hip Replacement, as well as Exactech Technology for Total Knee Replacement. North Florida Regional is a leader in North Central Florida with a large-volume robotics program where expert physicians are committed to excellent outcomes in a safe environment that patients can rely on.

www.NFRMC.com/Robotics



The Senior Healthcare Centers

The Senior Healthcare Centers are outpatient departments of North Florida Regional Medical Center and are recognized by The Joint Commission for upholding the highest standards of quality care. Our four locations all offer specialized, primary medical care for patients 65 years of age and older in North Central Florida. Our interdisciplinary team of professionals includes board-certified physicians with advanced specialties, advanced registered nurse practitioners, certified geriatric pharmacists, registered nurses, case managers and support staff specially trained in working with seniors.

- Senior Healthcare Center at Springhill
- Senior Healthcare Center at Crown Pointe
- Senior Healthcare Center at Melrose
- Senior Healthcare Center at The Village

www.SeniorPrimaryCare.com



The Sleep Disorders Center

Accredited by the American Academy of Sleep Medicine (AASM), North Florida Regional's Sleep Disorders Center offers a wide range of diagnostic and therapeutic services that blend state-of-the-art technology with the comforts of home. The center provides a modern, well-equipped facility, specially designed for the diagnosis and treatment of sleep disorders, including sleep apnea, restless legs syndrome, narcolepsy, and parasomnias, such as REM Behavior Disorder. The Sleep Disorders Center has six testing suites, including two ADA accessible suites that accommodate patients in wheelchairs. Our comfortable rooms are furnished with queen beds, large sleeper recliners and private baths. Flat screen televisions and wireless internet make your stay here feel like home. All of our technologists are registered, many are double and triple boarded, and two have advanced certification in clinical sleep health. The Sleep Disorders Center is accredited for both on-campus testing and Home Sleep Testing (HST).

www.NFRMC.com/Sleep



Center for Obesity Surgery and Treatment

For more than 30 years, our physicians and staff of The Center for Obesity Surgery & Treatment at North Florida Regional Healthcare have provided care for patients who chose weight loss surgery to help them achieve a healthy life. Our center is accredited by a joint program of the American College of Surgeons and the American Society for Metabolic and Bariatric Surgery as a Comprehensive Metabolic and Bariatric Surgery Accredited Quality Improvement Program. Centers which have this accreditation must meet rigorous quality indicators and outcomes to ensure a high caliber of care is provided to patients. We offer four different types of weight loss surgery procedures – Laparoscopic Sleeve Gastrectomy, Gastric Bypass, Laparoscopic Adjustable Gastric Banding (LapBand®) and Band over Bypass. Surgeons have added the use of the daVinci Robotic Surgery System when it is beneficial for patients. Patients are considered members of their own healthcare team and help choose the type of surgery they have. More information about surgery options, physicians, and staff is available on the center's website.

www.NorthFloridaWeightLoss.com



Imaging Services

North Florida Regional Healthcare provides a comprehensive array of imaging services for inpatients at North Florida Regional Medical Center and for outpatients at Invision Imaging, located nearby on the hospital campus. In 2014, North Florida Regional added a new 1.5 Tesla MRI to significantly increase imaging capability at our hospital. Invision Imaging is equipped with the latest low-dose software 128-slice CT. Services include but are not limited to CT enterography and CT lung screening. Invision Imaging also has the latest cardiac software to do CTA coronary arteries faster and with more clarity. They also have four MRI's which include two 1.5 Tesla Highfield MRI's, 3 T High Definition MRI (excellent diagnostic tool when looking at the brain or central nervous system) and the ONLY Highfield OPEN MRI in North Central Florida. They also provide Nuclear Medicine services which include PET/CT. PET (Positron Emission Tomography)/CT allows physicians to pinpoint the location of cancer within the body before making treatment considerations. Other diagnostic imaging services available through the North Florida Regional Healthcare campus include bone density/DEXA, digital mammography, stereotactic biopsy, echocardiogram, EKG, fluoroscopy, MRA, nuclear medicine, ultrasound, and X-ray.

www.NFRMC.com/Invision



Wound Therapy & Hyperbarics

At Wound Therapy Services of North Florida Regional Medical Center, specialists assist with the diagnosis and treatment of wounds that lead to wound healing, for even the most difficult to heal wounds. The experts at Wound Therapy Services use the latest research to make the healing process shorter and simpler. We specialize in healing wounds, including the following:

- Diabetic Ulcers
- Vascular Wounds
- Wounds resulting from Trauma
- Post-surgical Wounds
- Dog and Spider Bites

Hyperbaric Oxygen Therapy (HBO) is also available and is a mode of therapy in which the patient lies in an enclosed chamber. The patient breathes pressurized, 100 percent oxygen, allowing more oxygen to be forced into the body's tissue. This additional oxygen can augment bacterial clearing and enhance the healing process.

www.NFRMC.com/Wound-Care



Behavioral Health

The Behavioral Health Center of North Florida Regional Healthcare opened in February of 2014. A team of physicians, nurses, therapists, and administrators collaborated to create a state-of-the-art unit that is both welcoming and attentive to the needs of the behavioral health patient. The Behavioral Health Center has grown to include; inpatient care, outpatient care, and ECT. The Behavioral Health Center now includes; Inpatient Care, Outpatient Care, and ECT. The Inpatient Care Unit is a Certified Baker Act Receiving Facility, which also accepts voluntary patients and direct admissions from community providers. Inpatient Care offers treatment for adults 18 and older who are experiencing acute illnesses that require 24-hour medical care. A tailored approach to the individual allows the treatment team to encourage patients to join in programs and activities designed to foster their well-being. The Behavioral Health Center also offers group therapy in an outpatient setting, and ECT is available both inpatient and outpatient. A Graduate Medical Education program for Psychiatry Residents is the latest addition to the behavioral health program.

www.NFRMC.com/BehavioralHealth



Company Care

Company Care provides comprehensive occupational health services to major employers, municipalities and small businesses in the corporate communities surrounding Gainesville and Lake City. Recognized as a leader in Industrial Medicine and Occupational Health, Company Care works with businesses of all sizes – whether they have five or 500 employees because program services can be custom-designed based on the needs of individual companies. The goal is a healthier workforce and business, and that is Company Care's expertise. Company Care can also assist in providing wellness initiatives in order to control rising healthcare costs, improve employee productivity, improve employee morale and reduce absenteeism and turnover for its clients.

www.CompanyCareNorthFlorida.com

OUR FACILITIES AND SERVICES

North Florida Regional Healthcare

- Surgical Pavilion
- Gainesville Family Physicians
- Gainesville GYN Oncology
- The Cancer Center
- Florida Heart and Lung Institute
- Invision Imaging
- The Endoscopy Center
- Gainesville Internal Medicine Physicians
- Neurosurgical Specialists of North Florida
- Pulmonary and Sleep Medicine

North Florida Regional Medical Center

- 432-bed acute care
- 3 locations for 24-Hour Emergency Services
 - NFRMC Main ER
 - NFRMC Freestanding Emergency Room - West End
 - NFRMC Freestanding Emergency Room - Millhopper
- Accredited Cancer Program
- Accredited Comprehensive Stroke Program
- Accredited Chest Pain Center
- Cardiovascular Program
- Comprehensive Stroke Center
- da Vinci Robotic Systems for Minimally-Invasive Surgery
- Imaging Services
- Level II Neonatal Intensive Care Unit
- Neuroscience and Comprehensive Stroke Program
- Orthopedic and Spine Surgery
- Wound Therapy & Hyperbaric Services
- Company Care
- The Women's Center
- The Heart & Vascular Center
- The Robotics Center
- The Sleep Disorders Center
- The Neuroscience Center
- The Behavioral Health Center
- New Beginnings Maternity
- Express ER
- Senior Healthcare Centers
- Obesity Center for Surgery & Treatment



TO THE FUTURE

Modernization of North Tower Patient Rooms

As of June 2017, we have been in the process of modernizing the North Tower Patient Rooms. We will be removing all fixtures, flooring, wall material and restrooms and showers, and replacing them with new, innovative items, in order to provide patients with the highest level of comfort during their stay.

New Cardiac Cath Lab

In efforts to be as technologically advanced as possible, we will be upgrading our current Cardiac Cath Lab and equipping it with the latest available technology. This technology includes enhanced viewing monitors to see even the smallest vessels, while at the same time provide low dose radiation technology.

Expansion of the Emergency Department Entrance

Our current main campus Emergency Room is seldom idle. Its 8 minute average wait time to see a provider has become the staple for which we are highly recognized, and with a desire to keep providing the Gainesville community with quality healthcare, our main campus Emergency Room has seen 70,000 visits in the past year alone. Therefore, we are expanding our ER entrance by accommodating six more private patient rooms, tripling the number of visitor restrooms, and increasing the size of our waiting room, and adding multiple triage, lab and EKG stations.

Parking Garage

As our volume increases, so does our demand for parking. Our new seven-story parking garage is set to start construction in 2018, will be located across the street from our Cancer Center, and will be able to house up to 900 vehicles.

Additions to GME Programs

The Graduate Medical Education Department at NFRMC continues to grow. The newly minted Obstetrics and Gynecology program was approved this year, as well as a Geriatric Medicine fellowship. A new application was submitted to ACGME for the approval of a Transitional Year program. GME continues to work toward the education of outstanding medical residents who will meet the growing needs of our community.

NORTH FLORIDA REGIONAL HEALTHCARE LEADERSHIP

Peter Sarantos, MD – Chairman of the Board

Steven Roark, MD – Vice Chairman of the Board

Brian Cook – President & Chief Executive Officer

Jay St. Pierre – Vice President & Chief Financial Officer

John Gerhold – Vice President & Chief Operating Officer

Natalie Ransom – Vice President & Chief Nursing Officer

Ann Weber, MD – Chief Medical Officer

Landon Smith – Assistant Administrator

Francisca Thai – Assistant CFO

Angela Weiser – Assistant CNO

Holly McGucken – Vice President, Quality & Patient Safety

Rose Watroba – Vice President, Neurosciences

Jane Fuller – Vice President of Human Resources

Charles Harmon - Vice President, Cardiovascular





OUR MISSION:

WE'RE COMMITTED TO ENRICHING OUR COMMUNITY THROUGH EXTRAORDINARY HEALTHCARE WITH UNMATCHED DEDICATION AND COMPASSION.

OUR VISION:

TO BE RECOGNIZED NATIONALLY AS THE LEADER IN OUTSTANDING PATIENT CARE, QUALITY AND SERVICE.

OUR CORE VALUES:

QUALITY, INNOVATION, TRUST, EMPOWERMENT

MORE INFORMATION ABOUT OUR MISSION, VISION AND VALUES IS ON OUR WEBSITE. WWW.NFRMC.COM



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contact Consult-a-Nurse®.
1-800-611-6913

